

QAD GTTE Release Notes

GTTE v20.7 Patch #11

October 2026



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1. Introduction

QAD is pleased to announce the availability of GTTE v20.7 Patch #11. This patch delivers enhancements, along with cumulative fixes and security updates. Upgrading to this patch is strongly recommended.

Install GTTE base version 20.7 before applying this patch.

This patch supports the following component versions:

Component	Version
Web UI	13.0.10-0
Highway	14.0.0-5
CD Subscriber	10.0.1-0
Configserver	14.0.0-6
DEM	15.0.6-0
Documents	15.0.1-0
EFM	15.0.0-34
EFM Bridge	1.0.1-2
Eureka	15.0.0-7
Exports	15.0.0-8
FBAP	15.0.0-13
Foundation	14.0.0-32
Gateway	15.0.0-8
Imports	13.2.2-0
Shipping	15.0.0-11
Sidecar	7.0.0-6
TE	15.0.4-0

2. New Features and Enhancements

This section summarizes the general updates and module-specific enhancements delivered in this patch release.

2.1. Highway

2.1.1. Fault messages for warnings

Highway no longer sends a fault message when a web service response contains only warnings. Previously, Highway sent a fault message whenever a response contained a warning, even when the response contained no errors.

Highway now sends a fault message only when the response contains at least one error. A response that contains both errors and warnings still produces a fault message. If an item in the response has no severity, Highway considers it as an error.

A new setting on the Settings tab of the Highway Configuration Console controls whether warnings produce a fault message. The default value is No.

To configure: Set the new setting to Yes if you want warnings to produce a fault message.

2.2. Import Management

2.2.1. New Reports

Two new reports are now available:

- **Mass Classification Target Report** — Shows the target products on mass classifications. The report has one row for each target product classification and one row for each target product that has no classification for the importing country. You can filter the report by client (required), template code, name, importing country, classification status, and target product code.
- **Product Secondary Commodity Report** — Shows the secondary commodity codes assigned to products, with one row for each product secondary commodity. You can filter the report by client (required), import country, commodity group, and commodity code.

2.3. Carrier Activation Self Service Portal (CASP)

The Carrier Activation Self Service Portal has been updated with the following improvements:

- **Help icons on the New Request page** — A help icon now appears beside the EORI (Economic Operators Registration and Identification), VATN (VAT number), and IOSSN (Import One-Stop Shop Number) fields. Hover over the icon to see a short explanation of the field.
- **Session expiry message** — When your session expires, the portal now

displays a message that asks you to refresh the page or sign in again. Previously, the portal displayed a technical error message when you changed a field, such as Country, after your session expired.

3. Security Updates

QAD GTTE v20.7 Patch #11 addresses the following security vulnerabilities and hardening improvements. Apply this patch to address all listed vulnerabilities.

- **Stored Cross-Site Scripting Fix** — Resolved a vulnerability where an attacker could save malicious script code in a text field, which then ran in the browser of any user who viewed that data. The Web UI now removes HTML tags from text that users enter on affected screens, including the mailing list screens, before it saves the text. Administrators can turn off this protection for update screens, or exclude specific options, in the Web UI configuration file.
- **System Values Screen Blocked by Web Application Firewall** — Resolved an issue where the web application firewall blocked requests on the System Values screen when a system value contained HTML or script content. Users saw an Unknown Error when they saved the value. The System Values screen now opens and saves these values normally.
- **Credential Exposure in the Update Supplier Window** — Resolved a vulnerability where the Polling Endpoint Tokens field in the Update Supplier window on the Delivery Exception Management (DEM) Suppliers page showed API credentials in plain text. Saving the supplier also replaced the encrypted credentials with the plain text values. The field now shows only the encrypted value, and saving the supplier keeps the credentials encrypted. This applies to all DEM suppliers that store credentials in encrypted form, including Carousel, Bring, Posti, and Colissimo, and to supplier account overrides.
- **Credential Exposure in Background Job Messages** — Resolved a vulnerability where the Exit Message column on the DEM Background Jobs page showed API credentials in plain text to any user with access to the page. The Exit Message column now shows only the encrypted value.

4. Resolved Issues

This section summarizes the issues addressed in this release. These fixes enhance system stability, improve user experience, and resolve specific problems reported by users or identified internally. For clarity, each issue includes a brief description.

- **Highway Fault Setting Update Fix** — Resolved an issue where changes to the fault setting did not take effect until the web server was restarted. Highway now applies the change immediately.
- **Trade Compliance Dashboard Blank for Users with Many Clients** — Resolved an issue where the Trade Compliance Dashboard opened as a blank page for users who have access to a large number of clients, because the web address for the dashboard became too long. This patch adds an optional configuration that increases the size of the requests that the server accepts. The option is off by default. This option is an interim solution. To configure:
 - i. In the Sidecar configuration, turn on the custom request limits. Set the maximum web address length and the maximum header size to 65536 bytes (64 KB). Restart the Sidecar.
 - ii. On the server that hosts Operational Analytics, set the maximum request header size in the Tomcat server configuration to 65536 bytes. Restart the Tomcat service.You must update both configurations.
- **Denied Party Comments Copied to Other Transactions** — Resolved an issue where a comment added to a Denied Party List (DPL) check on one transaction also appeared on other transactions for the same partner. This occurred when compliance reused the previous DPL result for a partner whose name and address had not changed. Comments and manual overrides now stay with the transaction where you entered them. Compliance still reuses the check matches, so performance is unchanged.
- **Debug Routing Guide Assignment Task Fix** — Resolved an issue where the Debug Routing Guide Assignment task displayed an Unknown Error and did not show applied or failed rules. This occurred when some routing guide records were incomplete. The task now skips incomplete records and shows the remaining rules, including failed rules.
- **Routing Guide Import Fix for Applicable For and Exclusion Rule** — Resolved an issue where the Applicable For and Exclusion Rule values in an imported routing guide file did not update the routing guide rules. Routing Guide Import now applies these values. The day columns and the exclusion column accept the values Y, YES, N, NO, or blank.
- **Extensions Generic API Date Fix** — Resolved an issue where an extension that updates shipment vessel records through the generic API failed with a date error, and the update was not saved. Version 1.2.1 of the generic API library (qad-gtte-data-api) reads these date values correctly. Update your extensions to use this version.

5. Integration Updates

This section outlines key updates to integration functionality introduced in QAD GTTE v20.7 patch #11. Reviewing these changes will help you understand their impact on the overall integration landscape, ensure a smooth transition, and support the efficient adoption of enhanced integration capabilities.

5.1. DEM

To support greater connectivity, the following DEM supplier integrations were added or enhanced in this patch:

	Eurotranspharma	File (XML) A new tracking file integration is now supported. The integration includes proof of delivery (POD).
	Colissimo	API (Tracking Number) A new tracking web service integration is now supported. The integration includes proof of delivery (POD).
	Geodis France	API (Tracking Number) A new tracking API integration is now supported. The integration includes proof of delivery (POD).

6. Documentation Updates

The documentation for QAD GTTE has been updated to reflect the latest features and enhancements included in this release. For complete and up-to-date information, including new topics, revised procedures, and the latest user guides, refer to the [QAD GTTE Online Help](#) and [QAD Document Library](#).

6.1. Information on Prior Releases

The [QAD Document Library](#) provides access to user guides, training materials, release documentation, and other resources for current and prior release

7. Contact Information and Support

You can contact the QAD Support team for assistance with QAD GTTE. The team is available to help with troubleshooting, technical guidance, and product-related questions.

- Support Portal: <https://www.qad.com/global-support-resources>
- Immediate Assistance: For urgent issues or production system outages, contact your nearest QAD support location:
<https://projects.qad.com/plugins/servlet/desk/category/contact-support>
- General Inquiries: For questions about QAD products and services not related to support, call +1 805 566 6100 or visit www.qad.com.