QAD Adaptive Release Notes

August 2026

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1. Introduction

The August 2026 update for QAD Adaptive introduces expanded capabilities that help manufacturers respond faster to change — using real-time data to make decisions and take action with less manual effort.

It introduces role-specific AI agents in three categories: Persona Champions for Procurement, Sourcing, Sales, and Accounts Payable that manage tasks end to end; Champion Assist agents that handle specific actions across Customer Service, Field Service, Purchasing, Production, Accounting, and other workflows; and Optimization Champions that analyze ERP data to provide prioritized recommendations, starting with Inventory Optimization and Costing PPV Analysis.

This release also includes updates in Production Scheduling, warehousing, costing, financials, and everyday user experience based on input from customers, partners, and industry experts.

Customers are encouraged to work with their QAD account manager or partner to identify which capabilities best fit their business priorities. Review this document fully before beginning any implementation or upgrade activity.

2. New Features and Enhancements

This section summarizes the general updates and module-specific enhancements delivered in this capabilities update. Comprehensive details and step-by-step guidance are available in the QAD Adaptive Online Help.

2.1. ChampionAI

ChampionAI is native Agentic AI built on the Core AI Platform framework in Adaptive. ChampionAI combines multiple artificial intelligence technologies to deliver context-aware assistance and automation across Adaptive applications. ChampionAI includes the following key capabilities:

- **Generative AI:** Provides instant knowledge assistance.
- **Retrieval-Augmented Generation (RAG):** Connects to your live system data to ensure responses are accurate, and up to date.
- **Machine Learning:** Delivers predictive insights and adaptive optimization by continuously learning from your processes.
- **Safety Guardrails:** Keeps all operations secure, compliant, and dependable with built-in governance rules.
- **Agentic Access:** Executes multi-step, goal-driven tasks autonomously to reduce manual intervention.

2.1.1. Adaptive Champion Assist

Champion Assist is embedded in QAD Adaptive as a natural language interface. Users type requests in plain English and Champion Assist returns results or takes action directly in QAD Adaptive — no technical commands required. Champion Assist must be enabled by an administrator in the Champion Web Experience (CWE) portal before it is available to users. To enable Champion Assist, contact your QAD account manager or implementation partner to identify the capabilities that best fit your business needs. Available capabilities vary by user role. This release includes the following capabilities:

- **Customer Service**: Query sales orders by customer, date, status, or priority. Update order fields and status directly from the Champion Assists.
- **Field Service**: Query action requests and linked tasks by queue, severity, assignee, priority, or date. Create new tasks or update a task's owner and due date.
- **Buyer**: Query the item catalog by supplier, buyer code, or product line. Retrieve item details or update buyer assignments, supplier references, planning, and inventory settings.
- **Purchasing**:
    - Create purchase orders by specifying supplier, items, quantities, and pricing. Retrieve open purchase orders and identify lines with missing or zero prices. Query specific purchase order lines and update prices or due dates without opening each order.
    - Query open blanket orders to find zero-balance contracts and orders nearing expiry. Review order details by supplier or date range.
    - Create purchase requisitions by specifying supplier, item, quantity, and pricing. Update existing requisition lines quickly.

- Retrieve certification details for any supplier or item. Update certification records, including due dates and status changes.
- **Production**: Query production orders by item, site, date, or status. Close completed production orders directly.
- **Accounting**: Query budget and forecast data by entity, year, GL account, or period. Apply forecast updates, such as increasing an expense line by a percentage based on actuals.
- **Cost Accounting**: Audit the item catalog to identify unassigned costs, compare current and standard costs, and review gaps by product line.
- **Process Intelligence:** Analyze end-to-end workflows to identify where delays and repeated steps occur. Review process performance data and get recommendations for reducing cycle times and eliminating inefficiencies.
- **Costing:** Review differences between expected and actual purchase prices, grouped by cause. Track month-over-month trends to identify suppliers with consistent pricing issues. Rank the differences by business impact to decide which supplier risks to address first.
- **Inventory:** Review stock levels, how quickly items move, and inventory patterns by item or supplier. Identify items running low and when to reorder them. Test different planning scenarios to fine-tune inventory settings and generate reports that show the overall state of your inventory.

2.1.2. Optimization Champions

Optimization Champions are AI agents embedded in QAD Adaptive that analyze data and provide recommendations through the Champion AI chat panel. Optimization Champions are advisory only — they do not create or modify records in QAD Adaptive ERP. All planning and purchasing changes must be made manually in the relevant Adaptive screens. To enable Optimization Champions, contact your QAD account manager or implementation partner. This release includes the following Optimization Champions:

2.1.2.1. Inventory Optimization

Inventory Optimization uses historical ERP data and demand forecasting to analyze inventory and recommend actions that help you reduce shortages, avoid overstocking, and plan more accurately.

It helps you spot where inventory levels need attention, anticipate future demand, and test changes to inventory settings before applying them in QAD Adaptive ERP. Inventory Optimization includes the following capabilities:

- **Demand Forecasting**: Predicts future demand for each item based on past usage data, with forecast periods adjusted to how often each item is ordered or consumed.
- **Overstock Analysis**: Ranks items with excess stock by the cost savings you could achieve by reducing them, helping you decide where to act first.
- **Inventory Simulation**: Test changes to inventory settings — such as reorder quantities and stock thresholds — and see how they would affect your inventory before applying them in the system.
- **Parameter Recommendations**: Get AI-generated suggestions for inventory settings, such as reorder points and safety stock levels, to help you optimize inventory levels for each item.

- **AI Analysis**: Ask natural-language questions about inventory, forecasts, optimization opportunities, and recommendations.

Business Value

- Reduce excess inventory and the costs of storing and holding it.
- Prioritize inventory improvements that deliver the greatest cost or efficiency gains.
- Improve visibility into future inventory requirements.
- Support inventory decisions with forecasts, simulations, and AI-generated insights.
- Reduce manual analysis of ERP inventory data.

2.1.2.2. Costing PPV Analysis

Costing PPV Analysis helps you find, measure, and investigate differences between the expected and actual prices paid to suppliers, using financial data from QAD Adaptive ERP.

It shows where purchasing costs differ from expectations and helps you pinpoint the suppliers, items, and transactions driving the largest differences. Costing PPV Analysis includes the following capabilities:

- **PPV1 – Received vs. Ordered**: Identify price variances between purchase orders and received goods.
- **PPV2 – Received vs. Paid**: Identify price variances between received goods and invoiced/paid amounts.
- **Favorable vs. Unfavorable PPV**: Separate price decreases from price increases and focus on the differences that have the greatest financial impact.
- **Supplier Analysis**: Identify and rank suppliers contributing most significantly to PPV.
- **Item Analysis**: Identify the items generating the largest purchase price variances.
- **Root Cause Analysis**: Investigate the underlying suppliers and items contributing to identified variances.
- **AI Insights**: Ask natural-language questions to investigate PPV, identify significant variances, and surface potential drivers.

Business Value

- See a clear breakdown of where purchasing costs differ from expected prices.
- Identify the suppliers and items responsible for the largest price increases above expected costs.
- Investigate price differences faster and find the underlying reasons behind them.
- Spend less time manually comparing and reconciling data in spreadsheets.
- Support procurement, costing, and finance teams with the information they need to make faster, more informed decisions.

2.1.3. Persona Champions

This release introduces four AI-driven persona agents — the Procurement Champion, Sourcing Champion, Sales Champion, and Accounts Payable Champion. Each agent is designed for a specific functional role and automates the high-volume, repetitive workflows that teams in that role perform every day.

Persona Champions connect directly to QAD Adaptive ERP. They monitor assigned inboxes, extract and validate data from incoming documents, and create or update ERP records automatically — flagging only the exceptions and decisions that need human review. Each agent works within its assigned role, so automation handles routine tasks without bypassing approvals or existing controls.

The four Persona Champions introduced in this release are described in the sections below:

2.1.3.1. Procurement Champion

The Procurement Champion automates purchase order management from creation through supplier confirmation. It monitors assigned inboxes, manages email communication between buyers and suppliers, and updates purchase order records automatically when suppliers respond. The Procurement Champion includes the following capabilities:

- **Discrete PO Support:** Full support for discrete purchase order creation and tracking.
- **Automated Inbox and Communication Flow:** Monitors buyer-supplier emails after a purchase order is sent and follows up automatically to confirm supplier acknowledgment.
- **Automated PO Line Updates:** Updates purchase order lines with confirmed quantities, delivery dates, and prices based on supplier replies.
- **Split Delivery Handling:** Automatically splits purchase order lines when a supplier confirms a partial quantity or multiple delivery dates. .

2.1.3.2. Sourcing Champion

The Sourcing Champion automates the sourcing process from request creation to supplier award. It creates sourcing requests, manages the process through evaluation and selection, and automatically converts the final award into a supplier price list. The Sourcing Champion includes the following capabilities:

- **Item-Based Sourcing:** Creates and manages sourcing requests for specific items, from initial request through supplier selection and award.
- **Automated Sourcing Process:** Manages email communication between buyers and suppliers and tracks each step of the sourcing process automatically.
- **Award and Price List Creation:** Automatically converts confirmed sourcing awards into supplier price lists, so procurement teams can act on them right away.

2.1.3.3. Sales Champion

The Sales Champion automates sales order processing from customer purchase order receipt through order confirmation. It reduces manual data entry by creating and updating orders automatically in QAD

Adaptive ERP, and alerts users to any processing issues as they occur. The Sales Champion includes the following capabilities:

- **Automated PO Confirmation:** Monitors assigned customer service inboxes at scheduled intervals, processes incoming purchase orders, and prepares draft orders for review — without requiring manual input.
- **Automated PO Data Extraction:** Reads purchase order details from customer emails and attachments, and checks the extracted information against existing records in QAD Adaptive before processing.
- **Conversational Order Management:** Allows sales representatives to look up open sales orders, check which orders are on credit hold, and request order updates by typing questions or instructions in plain language.
- **Automated Exception Monitoring:** Monitors open sales orders and sends alerts when an order is placed on credit hold, so teams can resolve the issue before the order is delayed.
- **Order review and confirmation:** When a change is detected, the affected field is highlighted on the order screen. Users can review the suggested change and accept or reject it before the order is updated in QAD Adaptive.
- **Order confirmation:** Confirm unchanged orders with a single click.

- **Edited order confirmation:** When an order is modified, automatic confirmation is paused. The changes are validated against QAD Adaptive ERP data and the updated order is presented for review before confirmation.
- **Validation and Error Recovery:** If an update or confirmation fails, your changes are preserved, a clear error message is displayed, and you are returned to the last step to try again without losing any data.
- **Enterprise Data Governance:** Changes are checked for errors before being applied in QAD Adaptive ERP, keeping your data accurate and the process focused on sales order tasks.

2.1.3.4. Account Payables

The Accounts Payable Champion automates supplier invoice processing, reducing the manual effort required by finance teams to match, verify, and post invoices.

In this initial phase, the agent monitors the designated inbox, detects incoming emails with PDF invoices, and extracts header- and trailer-level data for validation. Upon successful verification, it automatically creates a draft invoice in the QAD Adaptive ERP system with the source PDF attached, allowing the Accounts Payable (AP) clerk to seamlessly complete processing.

Any validation failures will generate exception alerts for user review and resolution. Standard checks include verifying that:

- The supplier is identified and exists within the ERP system.
- The buying entity is identified and exists within the ERP system.
- Core invoice data (invoice number, date, currency, and total amount) is captured.

Once validated, the agent connects to the ERP to create an Initial Supplier Invoice using the extracted header data (Supplier, Entity, Invoice Number, Date, Currency, and Amount) and attaches the original PDF document.

The Accounts Payable clerk then completes the remaining steps in QAD Adaptive ERP, such as matching invoices to goods receipts and assigning the correct accounts and cost centers.

Additionally, this workflow can initiate an automated approval routing through the standard ERP generic approvals functionality.

2.2. Base Data

2.2.1. Language Details

You can now add a new Language Details record directly from another screen When a Language Details lookup is used within a screen such as Customer Domain Settings, Items, or Number Ranges, clicking the +New button, automatically populates the Data Set and Field Name fields based on the screen you launched the lookup from.

2.2.2. Entities > Main panel

The AR and AP exchange rate date configuration fields in the Entities screen have been updated from toggles to dropdown selectors. You can now select which date the system uses to retrieve exchange rates for accounts receivable and accounts payable transactions. This enhancement reduces the risk of misconfiguration.

2.2.3. Item Site Indirect > Options panel

The Item Site Indirect screen now includes a Memo Order Type field in the Options panel. This field controls whether an Enterprise Asset Management (EAM) item is treated as an expensed item or an inventory item, allowing you to record indirect inventory transactions more accurately.

Previously, EAM transactions were always recorded as inventory type but linked to standard accounts, which caused accounting inconsistencies for inventory movements. This field gives you direct control over how each item is classified, removing that inconsistency.

2.3. Production Scheduling

Production and planned orders, along with their routing detail, flow automatically from Adaptive into Scheduling, and the finalized schedule — including production version and BOM selections — is written back to Adaptive, eliminating manual re-entry and keeping the ERP system of record aligned with what's actually being built. Alternative BOMs and Production Versions are supported per line, and import/export time horizons are configurable per site.

The solution provides better multi-level scheduling:

- Flow path configuration defines how products flow between lines.

- Pegging now extends to customer sales orders, so a sales order can be tied to its related production activities rather than stopping at internal demand.
- Better visibility into intermediate inventory and resource use without leaving the schedule.

Order and BOM management is faster and requires less navigation:

- Orders can now be created directly from the Gantt chart, from the upstream and downstream consumption dialogs, and from an inventory consumption entry — instead of requiring a separate order-creation workflow each time.
- Consumption balancing and editing takes fewer steps: a one-click action balances a consumption row automatically, upstream quantities can be entered directly instead of only nudged with +/- controls, and committed orders can be edited without leaving the consumption dialog.
- Upstream BOM inventory levels and outstanding partial-completion quantities are now shown inline during these workflows, helping planners avoid over- or under-running a batch.
- BOM import no longer requires mapping a default BOM explicitly — it's inferred automatically when not provided.

Planning and automations cover more ground:

- Downstream schedules can now be automatically aligned to an upstream production schedule, whether that schedule came from the ERP or from Plan to Make — reducing the manual reconciliation needed when upstream production shifts.
- Forecast windows can now be set by material type instead of one uniform window across all materials, giving planners more granular control over forecast horizons where different materials warrant different lead times.
- Automation now runs the surface of which orders couldn't be scheduled and why, instead of leaving a scheduling gap to be discovered later.

Data quality and integration options have expanded:

- An optional control can require every new material to have a valid Base Unit of Measure before it can be saved, preventing incomplete master data from propagating into BOMs and planning.
- Schedule and order data can now be exported in JSON, using the same structure as the existing webhook/API integration — supporting a wider range of downstream system integrations without custom formatting work.

2.3.1. Operations Scheduling

Operations Scheduling is being introduced in this capabilities update as its own capability area. It extends scheduling below the line level: rather than placing an order on a line, it breaks the order into its individual operations and schedules each one to a specific work center and machine, giving schedulers visibility into exactly where capacity is consumed at every step of a multi-step production process.

Key features include:

- **Work-center and machine-level scheduling** — Orders are broken into discrete operations, each assigned to a specific machine, with capacity enforced at the machine — the level where it's actually consumed. A machine can run only one order at a time, and multiple identical machines within a work center can be pooled together, with the system assigning the next available one automatically.
- **Configurable routings** — A routing defines the ordered sequence of operations required to produce a material, with configurable timing (setup, queue, wait, move, and expiry time) and batching (batch size, splitting a step across multiple machines) at each step.
- **Overlapping and parallel flow** — A downstream operation can begin once a defined quantity threshold is met at the upstream step, rather than waiting for the full batch to finish, shortening total production time wherever overlap is physically possible.
- **Operation-level visibility and completions** — The Gantt shows each operation as a sub-step beneath its order, with a dedicated view of every step per order, and completions — including partial completions — can be recorded at the operation level.

This is a first-phase capability: full manual scheduling with capacity enforcement, without algorithmic optimization. Unlike Production Scheduling, Operations Scheduling is not yet integrated with Adaptive — routings are configured directly in Scheduling today, and ERP integration for routings is planned for a future capabilities update, as is algorithmic optimization for Operations Scheduling.

2.4. Customer Management

2.4.1. Field Service Management

A new Ship-To field has been added to the Main panel of the Service Orders screen. Tax calculations now use the specified Ship-To address.

2.4.2. Sales

- **Sales Order Header Deletion Event**: Users can enable the sales order header deletion event in the Business Events screen to receive a notification when a sales order header is deleted.
- **Sales Quotes Performance and API Optimization**: Saving changes to sales quote lines is now faster, particularly for quotes with a large number of lines. Converting a sales quote to a sales order also performs consistently regardless of how many lines the quote contains.

2.4.3. Outbound Logistics

New features and enhancements in Outbound Logistics include:

- The PODs (Proof of Delivery) screen is now available under the Shipping drop-down menu in the menu bar for the following user roles: Customer Service Manager, Customer Service Representative, Inventory Manager, and Outbound Material Handler.

2.5. Manufacturing

2.5.1. Distribution (Distribution Orders)

New features and enhancements in Distribution include:

- **Receive Order by Pack Action in Distribution Orders**: Distribution Orders > Actions > Receive Order by Pack. The new Receive Order by Pack action in Distribution Orders enables you to record the receipt of serialized inventory from Distribution Order (DO) shippers in serialized containers, bundles, or pallets rather than as individual item quantities. Upon submission, the system generates standard ISS-GIT and RCT-DO inventory transactions as well as PCK-ISS and PCK-RCT serial history records. It also supports generating internal non-sales shipping documents through the Shipping Documents panel and automatically calculates taxes when configured in Taxation Control.
- **Tax Calculation for the Receive Order Action**: Distribution Orders > Actions > Receive Order Tax calculation functionality is integrated into the existing Receive Order action for Distribution Orders. When the Apply Tax On Issuing and Receipt Transactions flag is set to True in Taxation Control and a matching shipping group exists for the RCT-DO transaction type, taxes are calculated automatically based on ship-from and ship-to tax zones, item tax classes, tax usage, and transaction dates.
- **Tax Parameters Setting for Distribution Order Pre-Shippers**: The Distribution Order Pre-Shippers screen now supports setting specific tax parameters at both header and line levels. When you confirm a pre-shipper, all taxes are calculated automatically using the ISS-DO transaction type, generating legal documents with the relevant prices and taxes alongside GL tax postings.
- **Logistics Charges for Distribution Orders:** View and manage logistics charges on the Distribution Order Pre-Shippers and Distribution Order Shippers screens through the Logistics Charges Details panel. When Use Logistics Accounting is enabled in Logistics Control and all orders in the shipment share the same freight term, logistics charges are accrued across lines based on cost, weight, volume, or price apportionment methods.

2.5.2. Engineering

New features and enhancements in Engineering include:

- **Product Change Orders Action Sequencing**: Actions in the Product Change Orders and Product Change Requests screens are now listed in the order you would typically use them, following the Product Change Control process. This makes it easier to complete steps in the correct sequence and reduces the chance of processing errors.
- **Scrap Reason Tracking in Production Activity Transactions**. A new Scrap Reason column is added to the Production Activity Transactions browse. This column displays the reason code assigned when scrap is reported during production reporting and enables users to search records by scrap reason for order-based yield analysis.

2.5.3. Inventory

New features and enhancements in the Inventory module include:

- **Pack Label Format**: The new Pack Label Format screen enables you to define, view, edit, and delete primary and secondary label format codes for specific packaging types. Format rules determine which label layout is selected based on combinations of site, pack code, address, bill of packaging (BOP) code, and item number. The interface combines browse and maintenance views and supports standard Excel import and export capabilities.
- **Item Label Format**: The new Item Label Format screen enables you to define, view, edit, and delete primary and secondary label format codes for individual inventory items. Format selection follows a specific matching hierarchy (Site/Item/Address, Site/Item, Site, and Domain) and supports bulk data management directly from the browse view using Excel import and export.
- **Add Component Serial Action in Serials**: Serials > Actions > Add Component Serial. The new Add Component Serial action in the Serials browse allows you to create, maintain, or remove relationships between parent serial IDs and component serial IDs. Component serials in Active, Aggregated, Picked, Booked, Decommed, or Consumed stages can be associated with parent serials or unlinked directly through the action.
- **Tax Calculation for Non-Inventory Shippers**: Non-inventory shippers now capture Global Tax Management (GTM) data at header and line levels for items not tracked in inventory (such as consumables or expense items). The system validates tax data for non-sales movements to support downstream tax reporting without updating inventory balances or posting immediate GL tax transactions upon shipper confirmation.
- **Tax Calculation for Non-Sales Transactions**: Tax calculation functionality is expanded across inventory transactions, including:

    - Inventory Detail > Actions > Transfer
    - Inventory Detail > Actions > Bulk Transfer
    - Inventory Detail > Actions > Issue Unplanned
    - Serials > Actions > Transfer Pack
    - Serials > Actions > Bulk Transfer Pack
    - Serials > Actions > Issue Unplanned Pack

    When enabled in Taxation Control (ISS-TR, ISS-UNP, ISS-DO), non-sales shippers generate associated Taxes and Details grids for tax review and price adjustments.

- **Intrasta:** The following actions have been enhanced to add Intrastat functionality, including country-specific panels for Germany and Italy, and Intrastat correction panels for Italy, the Netherlands, and Poland.

    - Inventory Detail > Actions > Transfer Pack
    - Serials > Actions > Bulk Transfer Pack

- **Automation Solutions Transaction Update:** The label printing process during the building of master serial IDs in Automation Solutions has been enhanced. Operators can now continuously

scan or enter multiple child serial IDs under a single master serial ID without interruption; the system prompts for printer selection once after all child serials are added.

2.5.4. Warehousing

New features and enhancements in the Warehousing module include:

- **Inspection and Shortage Clearance:** The Putaway Request action in Warehouse Inventory Detail now includes automated quality inspection routing and shortage clearance. When inspection requirements are configured on Material Routings and Warehouse Items, the system automatically creates inspection tasks based on the defined inspection frequency and time frame. When shortage checking is enabled on a material routing, the system identifies items needed to fulfill open orders and routes incoming stock directly to the appropriate fulfillment or staging location.
- **Cycle Count:** A new Warehouse Cycle Counts browse (Warehouse Inventory > Warehouse Cycle Counts) provides inventory visibility sorted by Item, site, and location. The Cycle Count Requests bulk action allows managers to generate initial (CYC-CNT) or recount (CYC-RCNT) Cycle Count batches, which would be counted using the standard Serialized Cycle Count process.
  Enhancements have been made to the Serial Cycle Count browse and hybrid view to add the Warehouse Job & Task numbers.

- **Warehouse Task Types Seed Data:** Standard warehouse task types are now delivered as standard system seed data and are automatically populated whenever a new domain is created.
- **Warehouse Location Validations:** Validations requiring ERP Locations to be marked as permanent when assigned as Warehouse Locations have been removed.
- **Warehouse Locations:** The Last Opportunity Count field label in the Warehouse Locations Storage panel and browse is updated to Last Count.
- **Warehouse Jobs:** The Job Details grid in Warehouse Jobs now displays a Quantity Pending Tasks column. For cycle count transaction types (CYC-CNT and CYC-RCNT), In Process and Status columns are added while order-specific fields are hidden.
- **Warehouse Tasks:** The Warehouse Tasks browse and maintenance view now include In Process and Status fields for cycle count transactions (CYC-CNT and CYC-RCNT).
- **Confirmation Messages on Request Actions:** Confirmation popups displaying the total count and ID ranges of created jobs and tasks are added across request actions, including:

  - Inventory Detail > Actions > Putaway Requests
  - Warehouse Pre-Shippers/Shippers > Actions > Picking Requests
  - Warehouse Production Picklists > Actions > Picking Requests
  - Replenishment Locations > Actions > Manual Replenishment Request (Individual and Bulk)
  - Replenishment Locations > Actions > Bulk Replenishment Requests

- **Picking Simulation Reports:** New picking simulation reports let you review how the system calculates and assigns picks before they are executed. Reports are available for the following picking flows:

- Warehouse Activities > Production Picklists Picking Simulation
- Warehouse Activities > Pre-Shipper/Shipper Picking Simulation
- Warehouse Inventory > Replenishment Picking Simulation

- **Background Processing:** The following warehousing actions now run in the background when more than 50 records are selected, so you can continue working while the operation completes. Results are sent to your inbox when done:

  - Warehouse Pre-Shippers/Shippers > Actions > Picking Requests
  - Warehouse Production Picklists > Actions > Picking Requests
  - Warehouse Inventory Detail > Actions > Putaway Requests

- **Putaway enhancements:**

  - Putaway algorithms now use the weight and volume values defined in Warehouse Items first, and fall back to the values in Items only when no values are set in Warehouse Items.

  - Support for Alternate Task types has been added.

- **Automation Solutions (AS) Warehousing Transactions**: Additional Automation Solutions transactions have been added, which include:

  - **On-the-Fly Replenishment:** A new Automation Solutions scanner transaction enables operators to generate on-the-fly replenishment jobs and tasks (PICK-RE) by specifying items, quantities, and destination locations directly from handheld devices.
  - **Multi-Task Batch Putaway:** A new Automation Solutions scanner transaction introduces a dynamic multi-task workset allowing operators to consolidate multiple putaway tasks (standard storage, inspection moves, and shortage fulfillments) into a single, path-optimized batch through assigned tasks or ad-hoc scanning.

2.5.5. Push Production

New features and enhancements in Push Production module include:

- **AutoLot Assignment Thresholds:** AutoLot generation logic in the Production Order hybrid view is enhanced to automatically assign lot numbers when a Production Order status changes to a value greater than the status threshold configured in the control file.
- **Monitor Materials for Production:** In order to provide the information available in the Monitor Materials for Production collection in .net, the following enhancements have been made in Adaptive:

  - The Production Orders BOMs browse has been enhanced with direct drill-down links to the Detail Allocation for Production and Available to Allocate browses.
  - A new Attribute Detail browse was created, which is also accessible through drill-down from the Detail Allocation for Production and Available to Allocate browses. This browse displays attribute details for the Component inventory and Production Order.

- **Scrap action in Subcontract Shippers:** Subcontract Shippers > Actions > Scrap. The Scrap action in Subcontract Shippers is updated to allow scrapping of non-WIP Lot material when WIP Lot Trace is enabled in WIP Lot Trace Control. If a user attempts to scrap a WIP Lot from a subcontract shipper when WIP Lot Trace is disabled, the system displays an error blocking the transaction.

2.6. Purchasing

New features and enhancements in Purchasing module include:

- **Recalculate Edited Taxes in PO Fiscal Receiving**

  A new Recalculate button is now available in the Totals > Summary subpanel of PO Fiscal Receiving. When tax amounts on a fiscal shipper have been manually edited, the Recalculate button lets you reset all edited taxes back to system-calculated values based on the current order line quantity and price — without having to delete and re-enter the shipper.

  This feature also applies to the Confirm Action in PO Fiscal Receiving, which now correctly uses the most current tax data — whether edited or recalculated — when confirming the fiscal shipper.

- **Indirect Memo Purchases and Indirect Inventory Control**

  The indirect purchasing flow for EAM MRO items has been enhanced to give you control over whether a memo purchase updates indirect inventory. Previously, indirect purchasing transactions for items with Auto Issue disabled were always recorded using Standard GL accounts, regardless of whether the item was intended to impact indirect inventory. This caused inconsistencies in inventory transaction records and created auditing issues.

  With this capabilities update, the Auto Issue flag is now visible in Requisition Lines and Purchase Order Lines for indirect EAM MRO items, and a new Memo Order Type field on Item Site Indirect controls account type defaulting. These changes allow indirect memo purchases to correctly impact indirect inventory and use Inventory Control GL accounts when appropriate.

- **Quantity Adjustments on PO Lines Linked to Authorized Requisitions**

  This update introduces two enhancements to the requisition-to-purchase order workflow.

  - Authorized users can now edit requisition lines that are partially linked to a purchase order.
  - Buyers can now increase a purchase order line quantity beyond the original requisition amount. When the increase requires re-approval, the system triggers it automatically — removing the need for manual follow-up.
  - Both enhancements apply to GRS Direct, GRS Indirect, and EAM Indirect requisition types.

- **Serial Record Generation on PO Shipper Confirm Action (Match Level 7)**

  The Confirm Action on Advanced PO Shippers now generates serialization records directly, without requiring users to run the Unload Action first.

  Previously, when Match Level 7 (Automatic Unload) was configured for a supplier and ship-to combination, the Confirm Action returned an error and users had to run the Unload Action separately to complete the process. With this update the Confirm Action handles serialization automatically — following the same process as Automatic Unload.

- **Return Order by Pack: Partial Return of Aggregated Packed Inventory**

  Previously, attempting to return serialized inventory that was still aggregated within a Unit Pack or Assembly Pack using the Return by Pack flow resulted in an Invalid Serial Stage error, blocking the return entirely.

  This capabilities update enhances the Return by Pack action to handle aggregated inventory directly. The system now automatically performs the necessary pack removal steps as part of the return submission, generating the correct serial history transactions and updating pack quantities and stages across all pack levels. All existing inventory transaction behavior remains unchanged.

- **Removal of Unloaded Inventory — Expanded Pack Structure Support**

  Previously, the Remove action on unloaded inventory was restricted to the master pack level only and was disabled for mixed pack structures and child-level removal.

  This capabilities update resolves existing limitations and extends the Remove action to all pack levels and pack types. Material handlers can now remove individual child packs from an assembly structure without affecting the rest, with parent/child selection managed automatically. Mixed Unit Packs, Mixed Assembly Packs, and Non-Mixed Assembly Packs up to 4 levels are all supported for both partial and full removal, with correct serial history transactions, accurate Quantity in Pack updates, and proper pack structure display in the Add Unloaded Lines view.

2.7. Costing

- **Periodic Cost Calculation**

  Periodic Cost Calculation is now available in the Periodic Costing Analysis menu. It creates adjustment transactions to align the balance in each inventory account with the calculated periodic cost of the item, ensuring that the GL account balance accurately reflects the inventory value for that account.

  It also verifies that when you total the inventory quantity across all locations for an account and multiply it by the calculated periodic cost, the result matches the account balance for that item.

- **Periodic Costing Configuration in Cost Sets**

  Cost Accounting Managers can now create Cost Sets for Periodic Costing directly within the existing Cost Sets form in the Adaptive UI.

  Previously, the Cost Sets form supported only standard costing types. It now includes Periodic Cost as a cost set type, along with Weighted Average and FIFO as supported costing methods for periodic cost sets. The Periodic Cost option is only visible when Periodic Costing is enabled for the domain, ensuring the form remains clear for users who do not use this feature.

  This update allows Cost Accounting Managers to configure and manage general ledger, current, and simulation cost sets for Periodic Costing from a single, familiar form, without needing to switch between screens or tools.

  The form includes appropriate safeguards to maintain data integrity — for example, preventing deletion of a cost set that has dependent child cost sets, and alerting users when a change to the default cost set template is about to take effect.

2.8. Enterprise Asset Management (EAM)

A new searchable menu option, Equipment Hierarchy, is now available. This feature provides a dynamic, visual tree view of equipment relationships to enhance user navigation and centralize asset management. By using an intuitive interface, users can easily locate equipment within complex organizational structures and restructure parent-child links without manual field updates. The capabilities of this update include:

- **Interactive Tree View:** Navigate multi-level asset structures using standard expand and collapse controls.
- **Drag-and-Drop Restructuring:** Easily move child equipment to a different parent directly within the visual hierarchy, reducing manual configuration errors.
- **Centralized Management:** Access a full suite of equipment management tools and perform standard operations (Create, Read, Update, Delete) using on-screen buttons without switching back to the standard Equipment browse. It also allows all actions available on the Equipment browse.
- **Site-Specific Scoping:** Utilize the mandatory Site Selection filter to quickly scope the hierarchy view to a specific location.
- **Asset Work Orders:** Creation and update capabilities are now available in the Mobile App.

Note: The browse initially displays only the selected site. The equipment tree view and associated actions open only when you explicitly click the site. Additionally, core actions are exposed as direct on-screen buttons rather than within a separate Actions menu.

2.9. Financials

- **External URL Field Added to Supplier Invoices**

  The Supplier Invoices screen (Financials > Accounts Payable > Supplier Invoices) now includes an External URL field on the Main panel. Use this field to store a URL pointing to the source document in an external system. The field is optional and does not affect invoice posting, matching, or payment processing.

2.10. QAD Enterprise Platform

QAD Enterprise Platform introduces enhancements across user experience, extensibility, platform services, analytics, and platform administration.

2.10.1. Enhanced Browse Search

Browse search now allows users to search for multiple values simultaneously by inputting comma-separated queries, returning records that match any of the specified values.

To include an actual comma within a search term, you can apply either of the following approaches:

- Wrap the value in double quotation marks (the recommended method), or
- Escape the comma by preceding it with a backslash.

This enhancement optimizes multi-record queries and significantly improves user experience when navigating substantial datasets.

2.10.2. Productivity Improvements

Daily workflows are optimized through several new user interface updates designed to boost overall productivity.

Toolbar Action Pinning

Users can now pin up to five frequently accessed actions directly onto browse and form toolbars for accelerated access. These action buttons automatically adjust to fit the available screen layout.

Optimized Grid Layouts

Grid usability has been enhanced to offer wrapped column headers for superior readability alongside cleaner presentations utilizing dedicated spacing columns.

Advanced Menu Search Capabilities

The menu search functionality has been upgraded to streamline navigation, allowing users to find specific functionality with greater speed. New features include:

- Matching to accommodate typical typographical errors.

- Partial word query matching.
- Intelligent search result ranking.
- Filter chips for rapidly narrowing down results by object classification, including Programs, Forms, Reports, or Settings.

2.10.3. Browse Groups

A new Browse Groups capability allows administrators to organize related browses into logical collections.

Browse Groups enable users to:

- Group multiple browses together.
- Organize complex business components more effectively.
- Navigate related browses through expandable groups within the user interface.

2.10.4. Feature Flag Framework

A new Feature Flag framework has been introduced to enable controlled rollout of platform functionality.

Feature flags allow administrators to:

- Enable or disable selected features without redeploying applications.
- Manage features centrally.
- Troubleshoot feature configuration using enhanced diagnostics

The framework includes:

- Flag source visibility
- Feature cache information
- AWS Systems Manager (SSM) status reporting
- Configuration path diagnostics.

2.10.5. Java Extension Framework Enhancements

The Java Extension Framework has been expanded with additional capabilities to simplify extension development and improve extensibility.

New enhancements include:

- Support for notifications delivered through email or Adaptive Inbox.
- Transaction Manager APIs supporting Start, Commit, and Rollback of independent logical transactions.
- Additional utility classes for extension development.
- Support for confirmation dialogs.
- Supplementary messages within Java extensions.
- Observer implementation support.
- Enhanced SessionInfo APIs.

- Performance profiling APIs for extension execution.
- Improved extension logging with log rotation and expanded log retrieval.

In addition, Java extension lifecycle management has been improved by automatically cleaning up extension artifacts when business components or applications are deleted.

2.10.6. Developer Experience Improvements

Development tools have been enhanced to simplify custom application development.

Improvements include:

- Enhanced Visual Studio Code plugin
- Automatic regeneration of Java extension artifacts when Business Components are modified.
- Simplified retrieval of the VS Code connection URL directly from the Web UI.
- Confirmation dialogs before generating missing extension records.

These enhancements streamline application development and reduce maintenance effort.

3. Security Updates

Security in QAD products is supported by role-based access controls, system security features, and compliance-driven internal controls. In this capabilities update, authentication capabilities have been expanded to support Auth0 Single Sign-On (SSO) across Adaptive clients through external identity providers or native QAD Cloud authentication. Additionally, this update introduces ChampionAI security controls, including permission inheritance through OAuth 2.0 and administrative management for predefined agent roles. For complete configuration details, see the QAD Security Administration Guide.

4. Resolved Issues

This section summarizes the issues addressed in this capabilities update. These fixes enhance system stability, improve user experience, and resolve specific problems reported by users or identified internally. For clarity, each issue includes a brief description.

4.1. Outbound Logistics

The following issues in the Outbound Logistics module are resolved:

- The Delete button was missing from the Ship-To & POD Controls screen. The button is now added, and users can now delete records.
- In cases where Serialization is enabled for serial picking using the Pick & Pack action, users previously received a Lot/Serial number required error if the Lot/Serial field was left blank on Pre-Shipper or Shipper lines. This prevented users from saving the records. The message has been updated from an error to a warning in these cases, allowing users to save Pre-Shipper and Shipper records and continue with the serial picking process.

4.2. Financials

The following issues in the Financials module are resolved:

- Purchase Orders Receive Order action incorrectly displayed a blocking error for memo items with valid sub-accounts defined for the GL account.

  Previously, when performing a receipt transaction for a Purchase Order containing a memo item, the system displayed the error even when a valid sub-account was already defined for the GL account. The error was hardcoded as a blocking message with no way to configure its severity, preventing users from completing the receipt.

  Purchase Orders Receive Order action now correctly evaluates the configured severity level for this message rather than applying a fixed blocking error. When a valid sub-account exists for the GL account, the receiving process completes successfully.

4.3. EDI eCommerce

Session Report now displays Transformation and Gateway Warnings/Errors.

Previously, the Session Report in the Adaptive AUX interface did not show complete information when an EDI document import or export generated warnings or errors during transformation or gateway processing. A session could be marked as Failed without displaying the underlying error details, even though the equivalent .NET UI Session Report showed this information correctly. This meant users had to switch to the .NET UI to diagnose session failures.

With this fix, the Session Report in Adaptive now surfaces transformation and gateway warnings and errors in line with the .NET UI, giving users full visibility into session results directly within Adaptive and removing the need for a workaround.

5. Known Issues and Limitations

This section identifies the known issues and limitations associated with QAD Adaptive. Being aware of these considerations will help you plan effectively and minimize potential impacts on your operations. QAD is actively working to address these items in future capabilities updates. For updates, recommended workarounds, or additional details, please refer to the QAD online support portal.

5.1. Action Centers

The following known issues are present in Action Centers:

- Some visuals in Action Centers may not load. To work around this issue, remove the filters applied to the visual and save your changes.

5.2. Limitations and Things to be aware of

The following capabilities are not yet supported in QAD Adaptive.

Module	Functionality
Periodic Costing	Cost Uploads
Inventory/TransHist	e-Signatures are not available for Certificate of Analysis Print
	Serialization for Subcontract Shippers
Pull Replenishment	Kanban Sizing Workbench
Push Production	Co/By integration with Serialization
	Move Transaction - Serialization
	Production Corrections
	Production Order divide (Order Split)
Distribution Orders	Distribution Workbench
Warehousing	Job & Task History Delete/Archives
	DC Cycle Count
	Warehouse Task Type Assignments
	Batch picking and cluster picking for DO picking
	Batch picking and cluster picking for Production Order picking
	Batch picking and cluster picking for Replenishment

Module	Functionality
	Advanced AIM features
Requisitions	Taxes in EAM Requisitions
Supplier Scheduled Orders	Revision update system - driven
Customer Relationship Management	Record Level Security / Business Component browses partially available.
Sales	TMS
	Pre-Shippers/Shippers Workbench
Asset Management	Most bulk actions are available but bulk edit is still not supported.
	Authorization (including eSignature) is not available in the WebUI. Authorization Activities are: Project, Work Order Initiation, Maintenance Request, Stores Requisition
	Automatic Business Process Notifications visible in WebUI inbox
Financials	GL Consolidations

NOTE: Some of these items may be addressed patches subsequent to this capabilities update so please reference release notes for subsequent patches.

6. Deprecated Features

This section lists the features and functionalities deprecated in QAD Adaptive. Deprecated features are no longer actively developed and will be phased out in future capabilities updates. Review this list carefully and plan accordingly by adopting alternative solutions or updated functionalities. For guidance on recommended alternatives and detailed transition information, please refer to the QAD online help documentation.

6.1. Action Centers

6.1.1. Logi Platform Services

Logi Platform Services (LogiPS) is no longer available starting with the QAD Adaptive November 2025 release. As a result, QAD no longer supports the migration of analytics data directly from older releases such as March 2021, September 2021, March 2022, and September 2022, since LogiPS was required to perform the migration.

To upgrade from an older version, you must first migrate your analytics data to Adaptive ERP UX 2024. After completing this migration, you can then upgrade to the current QAD Adaptive capabilities update.

7. Compatibility and System Requirements

This section outlines the compatibility considerations and minimum system requirements for implementing QAD Adaptive. Reviewing these specifications will help ensure a smooth upgrade or installation experience, optimal system performance, and seamless integration within your existing infrastructure. For detailed technical information and specific configuration guidelines, please refer to the QAD online help documentation.

7.1. Browser Compatibility

- The user interface is only supported on current versions of the Chrome, Safari, Edge web, and iOS browsers (Chrome 138+, Safari 18+, Edge 138+, and iOS 17+). Although other web browsers can be used, you may experience differing levels of performance and user experience.
- To make sure you have the latest security updates, browsers can be updated automatically.

7.2. Client Operating System

- Windows 11 (Client-side only)

7.3. Server Operating System

- Minimum Version: RHEL 8.0
- Recommended: RHEL 8.0+
- Supported: RHEL 8.x

7.4. System and Runtime

- Progress OpenEdge: Minimum Version 12.8.11 and PUP including fix for Progress defect OCTA-98078
- OpenJDK Runtime: 1.8.0_322 (8u322-b06), 11.0.5, 17.0.7
- OpenJDK Runtime (NiFi): 21.0.x
- OpenSSL: Minimum Version 1.1.1.n (RHEL 8)
- ZeroMQ: 4.1
- Podman: 4.9.4-rhel (RHEL 8 stable)
- Podman-Compose: 1.0.6 (RHEL 8 stable)
- LibICU: 60.3-2
- LibNSL: 2.28-251
- TLS Certificate Key Pair: Required for encrypting and authenticating traffic

7.5. Programming Languages

- Python:
  - Minimum Version: 3.6
  - Recommended: 3.6.8

7.6. Disk Space

A minimum of 25 GB free space is recommended for installation; 5 GB of temporary space is required.

7.7. Firewall Requirement

Open outbound port 443 to the domains docker.io (container image registry) and datadoghq.eu (telemetry and monitoring) to enable component downloads and metric reporting.

7.8. Tablets Supported

For tablet use, the user interface is only supported on iPad Pro (or newer equivalent) running iOS 11+. Although other tablets can be used, you may experience differing levels of performance and user experience.

7.9. Tablet Usage Guidelines

Note the following guidelines for using the Web UI on a touchscreen tablet.

Tablet Interaction Guidelines

- For tablet use, the user interface is only supported on iPad Pro (or newer equivalent). Although other tablets can be used, you may experience differing levels of performance and user experience.
- The QAD Web UI is optimized for landscape mode: most tablets in portrait mode are not quite wide enough to fit all of our fields and full menu.
- For data-entry tasks, an external keyboard is highly recommended.
- If using the tablet's virtual keyboard, consider using an alternative keyboard app for improved functionality and view area usage.
- If using the tablet's virtual keyboard, use the tablet's settings to make the keyboard smaller so that it does not cover too much of the view area.
- On some tablets, the virtual keyboard can obscure the view area, especially when used in landscape mode.
- On a tablet, QAD Web UI views do not offer a hybrid mode where you can simultaneously access browse and form data.
- Configuring views and stored views is best done on a larger desktop or laptop screen.
- Double-click actions are not supported on tablets.
- Hover events are not supported on tablets.
- The browse grouping (Group By) feature is not yet available for tablet use.
- The Design Layout mode for extending forms is not available on tablets. This feature requires more screen area and so is only available for laptop or desktop use.

Note: Although the Surface Pro has a touchscreen, the Web UI works on the Surface Pro as it does with regular laptop and desktop devices. These interaction guidelines do not apply to the Surface Pro.

Note: Windows can automatically scale displays by 150% for high-resolution screens. For best results, change the automatic 150% scaling factor to be from 125% to 100%.

7.10. Tablet Performance Guidelines

On a tablet, for performance reasons, open no more than five levels deep of drill-down modal dialogs. If you need to drill down more than five levels deep, open the next drill-down modal dialog in a new browser tab.

For high-speed broadband connection performance, the following is recommended:

- Minimum download speed 16 mbps
- Maximum latency 150 ms

7.11. Mobile App

Adaptive includes not only the Web UI but also the QAD Adaptive mobile app. This app is available on Apple App Store and Google Play App Store. With the mobile app, you can access QAD Adaptive from your mobile device. For more information on how to configure and use the mobile app, see the mobile app online help.

8. Installation and Upgrade Instructions

QAD Adaptive is delivered as a service pack and can be installed in place for supported environments. This section outlines important considerations for customers planning to install or upgrade to this capabilities update.

8.1. Supported Upgrade Paths

Customers on QAD Enterprise Edition 2022 or QAD Adaptive 1.0 can upgrade directly to QAD Adaptive 2608. Customers on earlier releases must first upgrade to EE 2022 before installing this capabilities update. Contact your QAD implementation team to confirm your upgrade path.

8.2. Application Compatibility

The following applications must be on the specified minimum versions before the upgrade can be performed. Review this list in advance and work with your implementation team to ensure all applications are updated before the upgrade date.

Application	Version
EAM (Enterprise Asset Management)	2017.1 (13.3)
Production Orders	3.2.39 or higher (includes MSW/PSW 4.4.0.x)
Production Execution	4.2 or higher
CM Reports (CMR)	2.3.0.24
Configurator	5.12.11 or higher
Customer Management Dashboards	2.0.1.0
Customer Relationship Management (CRM)	2022 EE
Customer Self Service (CSS)	5.6.7
Field Service Scheduler (FSS)	3.4.1
Mobile Field Service (MFS)	3.9.2
DSCP	2026.0
Autosol	1.1
EQMS	2026
Manufacturing Dashboards	1.1.0.1
MFG Reports (MRC)	1.8.0.12

Application	Version
Production Orders	3.2.39
Enterprise Asset Management Dashboard	2022 EE
Serialization, Lot Attributes and Quality	2022 EE
Alerts (Workflow)	1.4
QAD QXtend Excelerator	1.4
QAD QXtend	2.0
QAD Enterprise Platform	3.38
QAD Adaptive ERP Mobile (for Adaptive UX)	2.1.0
Supplier Relationship Management (SRM)	6.6+
Global Requisition System Mobile (GRS)	1.0.0.11
Demand and Delivery	8.0
Integrated Customization Toolkit (ICT)	4.1.23

8.3. Upgrade Considerations

- Extension Apps — The Extension Apps currently in development must be exported before the upgrade begins. Any changes not exported before the upgrade may be lost. Contact your implementation team to confirm which apps need to be exported.
- Analytics License (PLA) — A valid PLA (Analytics) license must be registered for all Action Center users, including any batch or superuser accounts. Confirm with your system administrator that the license is in place before the upgrade date, as the installation will not proceed without it.
- Logi Platform Services (LPS) — Logi Platform Services is no longer supported in QAD Adaptive. If your environment has LPS installed, your implementation team will need to complete an intermediate migration step before upgrading. Please flag this to your implementation team in advance.
- Background Processes — This capabilities update upgrades NiFi to version 2.4. Ensure that any background processing jobs are complete before the upgrade begins, as running processes will be removed during the upgrade.
- Third-party and Custom Integrations — If your environment includes custom applications or third-party integrations that connect directly to the QAD database, these may need to be reviewed and recompiled after the upgrade due to schema changes. Identify any such integrations and inform your implementation team.

8.4. Post Upgrade Considerations

Once the upgrade is complete, the following actions may be required:

- Action Center KPIs — Newly delivered KPIs are set to Inactive by default to avoid unnecessary system load. To activate the KPIs your organisation wants to use, go to the KPIs screen and use the Assign Domains & Entities bulk action to set the Active flag.
- Roles, Menus, and Permissions — If upgrading from AUX 2022.1 or an earlier release, security configuration data (Roles, Menus, and Permissions) must be re-exported after the upgrade to remove obsolete entries. Use the Configuration Data view in the WebUI to export and re-import this data in the updated format.
- Action Centers — Customer-defined Action Centers should be shared across environments using the Configuration Data Export and Import functions in the WebUI, not by including them in apps.
- Third-party and Custom Integrations — Any custom or third-party applications identified before the upgrade should be recompiled and verified to confirm they are working correctly with the updated schema.

8.5. Support and Services

All technical installation and upgrade activities are coordinated through QAD Services. Customers seeking help with implementation, installation, or upgrades can access:

- qad.com/services for implementation services.
- qad.com/services/qad-elevate for upgrade support

9. Integration Updates

This section outlines key updates to integration functionality introduced in Adaptive. Reviewing these changes will help you understand their impact on the overall integration landscape, ensure a smooth transition, and support the efficient adoption of enhanced integration capabilities.

9.1. Business Events

This capabilities update introduces a new set of Business Events in Adaptive. Business Events provide notifications containing embedded data when specific business actions occur within Adaptive.

- Use the Business Events and Business Events Data browses to review, activate, and manage available events.
- Business Events references are available in the Business Events browse in Adaptive.
- For detailed information to configure business events and control integration within Adaptive, refer to the Business Events User Guide.

9.2. Business Document and Business Service APIs

This capabilities update expands API support in Adaptive, providing standardized interfaces for external applications to exchange data and perform business operations.

- External applications integrated with Adaptive can use Business Document APIs to exchange complete business documents.
- Business Service APIs allow external applications to invoke Adaptive business logic.
- API references are available in the Business Document API Documentation and the Business Service API Documentation browse in Adaptive.

9.3. Standard Integrations

This section provides an overview of the new Standard Integrations between Adaptive and other applications. These enhancements are designed to improve interoperability, streamline workflows, and ensure more reliable data exchange across connected systems.

Standard Integrations run on the Integration Platform. Although they are not part of Adaptive, they are designed to connect seamlessly with it.

For a complete list of changes and detailed guidance on how to leverage these updates, please refer to the QAD Integrations Home Page.

9.4. Integration Platform Setup

Use the Integration Platform Setup browse in Adaptive to configure connectivity and platform-level integration with the Integration Platform. For detailed configuration steps, refer to the Business Events User Guide.

10. Documentation Updates

The documentation for QAD Adaptive has been updated to reflect the latest features and enhancements included in this capabilities update. For complete and up-to-date information, including new topics, revised procedures, and the latest user guides, refer to the QAD Adaptive Online Help and QAD Document Library.

10.1. Information on Prior Releases

The QAD Document Library provides user guides, training guides, and other materials of previous releases.

11. Contact Information and Support

You can contact the QAD Support team for assistance with QAD Adaptive. The team is available to help with troubleshooting, technical guidance, and product-related questions.

- Support Portal**:** https://www.qad.com/global-support-resources
- Immediate Assistance: For urgent issues or production system outages, contact your nearest QAD support location: https://projects.qad.com/plugins/servlet/desk/category/contact-support
- General Inquiries: For questions about QAD products and services not related to support, call +1 805 566 6100 or visit www.qad.com.